

EPDS

# IMPACT 5000 Go Series

Stay connected anywhere with the IMPACT 5000 Go DECT headset and foldable charge stand. Enjoy clear calls, one-port plug-and-play setup, and up to 135 m/442 ft. range - perfect for flexible workstyles and seamless, professional communication.



Certified for  
Microsoft Teams

# Key Features

## Portable design for flexible work

The headset and foldable charge stand fit conveniently in the carry pouch, providing a DECT solution you can easily take anywhere.

## A plug-and-play solution that utilizes a single USB port

A solution that only occupies one port on your computer for calls and charging, simply connect the USB cable to your computer.

## Advanced mic technology for natural voice transmission

A noise-cancelling microphone and voice detection technology ensure the speaker's voice is transmitted naturally and clearly.

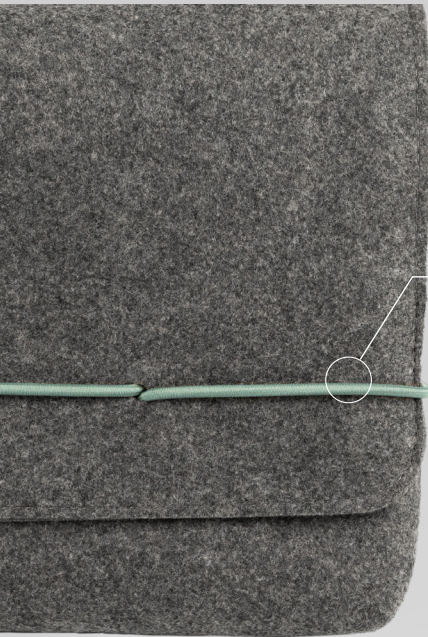
## Clear audio in high density office environments

DECT Technology ensures clear communication in busy offices without interference, improving efficiency and productivity.

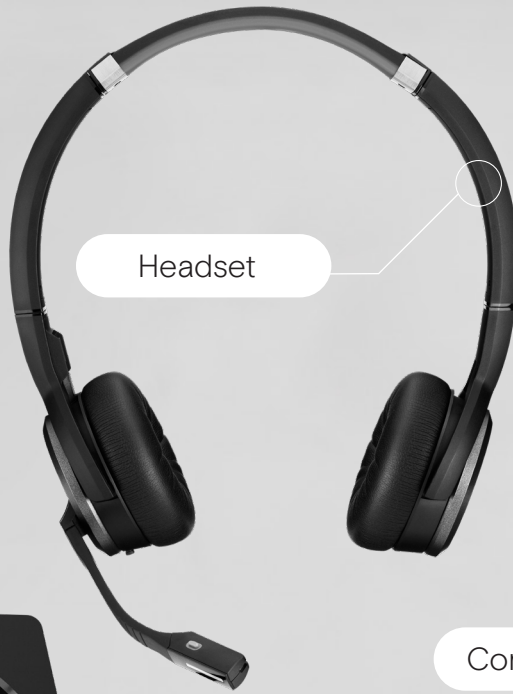
## DECT wireless range enhances productivity

With an extensive wireless range, up to 135 m/442 ft., you can answer calls even when away from your workspace.

# What's in the Box

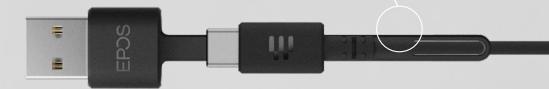


Carry pouch



Headset

USB-C to USB-A adapter



Charging Cable



CH 50 charge stand

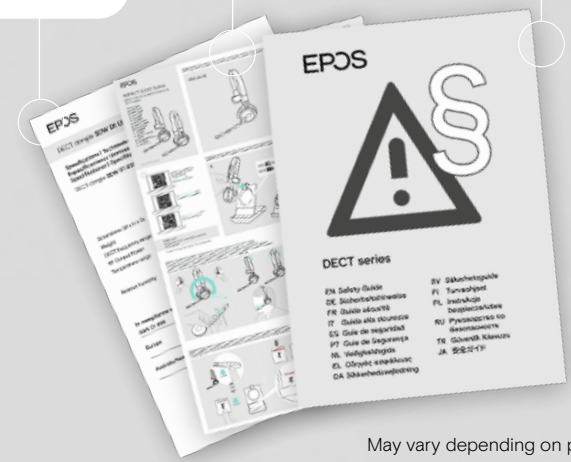
Compliance Sheet



DECT Dongle

Quick Guide

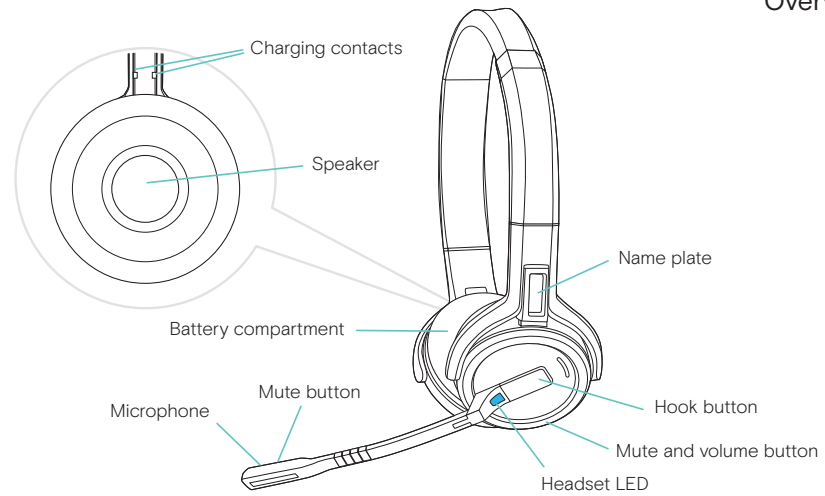
Safety Guide



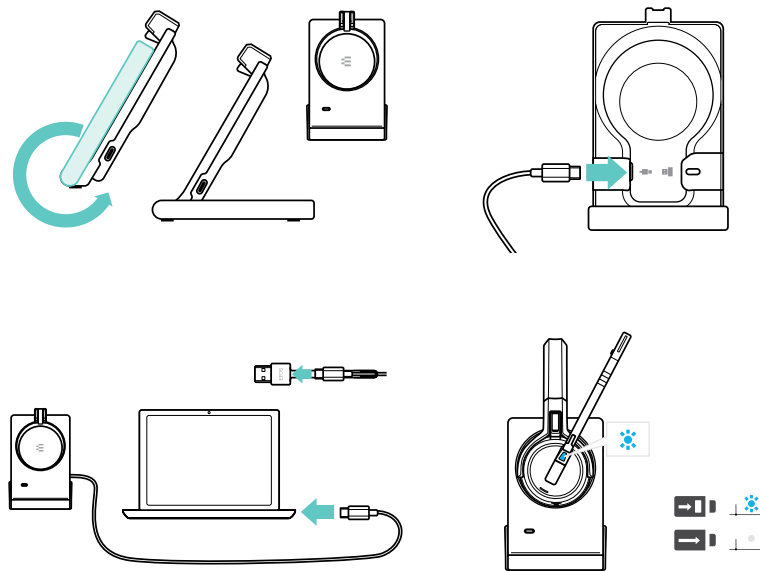
May vary depending on product variant

# How to use the IMPACT 5000

## Overview of the SDW 60 HS



## Changing the headset



# Additional benefits & features



## Seamless calls

Certified for Microsoft Teams for a reliable, seamless call experience.



## Enhanced audio protection

EU Noise at Work Limiter and Australia G616 Acoustic Safety ensures maximum of 85dB.



## Stay focused with a stereo device

Passive damping ear pads help keep you focused on your conversations.



## Sustainable and durable carry pouch

The carry pouch in soft, RPET felt material protects and allows for easy transport.



## Convenient USB-C and USB-A connectivity

Connect easily with any office set-up with the included USB-C and USB-A adapter.



## Hearing protection with EPOS ActiveGard™

Protects users against acoustic injury caused by sudden sound bursts on the line.



## Control your settings with EPOS Connect

Easy headset management with EPOS Connect app, available for mobile, desktop or web.



## Sustainable FSC packaging

Plastic free packaging and materials from responsibly managed forests.



## EPOS Manager

Configure, manage, and monitor device usage remotely from a central admin portal.



## Versatile 3-in-1 headset design

Choose a headband, earhook or neckband to suit your personal preference.

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# Product data

1/2

## Connectivity

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PC / Softphone

Connect easily to your devices with the included USB DECT dongle for stable and long-range wireless performance

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## Audio

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Noise-cancelling

Noise-cancelling microphone with voice detection ensures natural, clear speech and reduced background noise

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Omnidirectional digital MEMS microphone

Captures sound from all directions with consistent clarity and low power consumption

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EPOS ActiveGard™

Protects users against acoustic injury caused by sudden sound bursts on the line

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EPOS EU Noise at Work Limiter®

Enhanced audio protection, preventing listening fatigue, average 85 dB over a workday.

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## Easy of use

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Weight

Lightweight design ensures all-day wearing comfort without compromising durability or performance

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Wireless range

Enjoy freedom to move around the office without losing connection or call quality

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Charge stand

Compact, foldable charging stand saves desk space and makes storage and transport easy

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Call control

Manage calls easily with buttons directly on the headset for seamless call handling

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Boom arm

Flexible boom arm allows optimal positioning for voice pick-up and 270 degrees rotation for left and right wearing

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## Certifications

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Microsoft Teams

Ensures optimal audio quality and seamless integration with your preferred Microsoft Teams

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## Durability

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Warranty

2 years

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# Product data

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## Software

EPOS devices can be managed with following Software solutions:

EPOS Connect

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments:  
[eposaudio.com/software-epos-connect](https://eposaudio.com/software-epos-connect)

EPOS Connect browser

A web-based solution for updating the firmware of your EPOS devices.

EPOS Manager

Manage, update and configure EPOS audio devices from any location - For both cloud and on-premises solutions: [eposaudio.com/software-epos-manager](https://eposaudio.com/software-epos-manager)

## Product variants

IMPACT 5000 Go MS 3in1 WL USB-A  
Art. no. 1001433

## Package contains

Single-sided 3in1 headset and charging stand  
CH 50, Sustainable carry pouch, SDW D1 USB, Neckband, Earhook  
USB-C to USB-C cable, USB-C to A adapter

EAN code

5714708012542

UPC code

840064412346

IMPACT 5000 Go MS 3in1 WL USB-A US  
Art. no. 1001468

Single-sided 3in1 headset and charging stand  
CH 50, Sustainable carry pouch, SDW D1 USB, Neckband, Earhook  
USB-C to USB-C cable, USB-C to A adapter

5714708012894

840064412681

IMPACT 5000 Go MS Stereo WL USB-A  
Art. no. 1001436

Double-sided headset and charging stand  
CH 50, Sustainable carry pouch, SDW D1 USB  
USB-C to USB-C cable, USB-C to A adapter

5714708012573

840064412377

IMPACT 5000 Go MS Stereo WL USB-A US  
Art. no. 1001437

Double-sided headset and charging stand  
CH 50, Sustainable carry pouch, SDW D1 USB  
USB-C to USB-C cable, USB-C to A adapter

5714708012580

840064412384

# Spare parts

1/1

Product	Description	EAN code	UPC code
CH 50 Art. no. 1001438	Charger for IMPACT 5000 Go series	5714708012597	840064412391
SDW D1 USB Art. no. 1000299	USB DECT dongle	5714708001003	840064401005
HZP SDW 10 Art. no. 1000687	Spare earpad for SDW 10	5714708004882	840064404884
HZP SDW 30, 60 Art. no. 1000688	Spare earpad for SDW 30, 60	5714708004899	840064404891
Spare battery SDW 10 Art. no. 1000806	Spare Battery for SDW 10	5714708006077	840064406079
Spare battery SDW 30, 60 Art. no. 1000807	Spare battery for SDW 30, 60	5714708006084	840064406086
SDW 10 HS Art. no. 1000631	SDW 3-in-1 headset	5714708004325	840064404327
SDW 60 HS Art. no. 1000633	SDW Stereo headset	5714708004349	840064404341