

EPDS

IMPACT 400 Series

A wired headset for hybrid workers who spend much of their day in calls and online meetings. Featuring hybrid ANC, a lightweight design and certified for Microsoft Teams Open Office, the IMPACT 400 provides reliable performance and comfort in any environment.



Certified for
Microsoft Teams

Google Meet

zoom



Key Features

Comfortable design for all-day wear

A light design, soft noise-dampening ear pads, and padded headband let you stay in the flow as long as needed.

ANC gently blocks out noise for daily work

EPOS hybrid ANC delivers the right balance of noise reduction, ensuring quiet focus without pressure.

See more at eposaudio.com/impact-400

Share your message, not the noise

Four-microphone voice pick-up powered by AI effectively cancels voices around you, so you can take calls with confidence.

Advanced performance meets exceptional value

Certified for Microsoft Teams Open Office to deliver exceptional clarity and reliable performance in any environment.

Make your workday more effortless

Plug-and-play connectivity and intuitive features like lift-to-mute enhance your workflow.



What's in the Box



Carry Pouch

Compliance Sheet

Safety Guide



Quick Guide



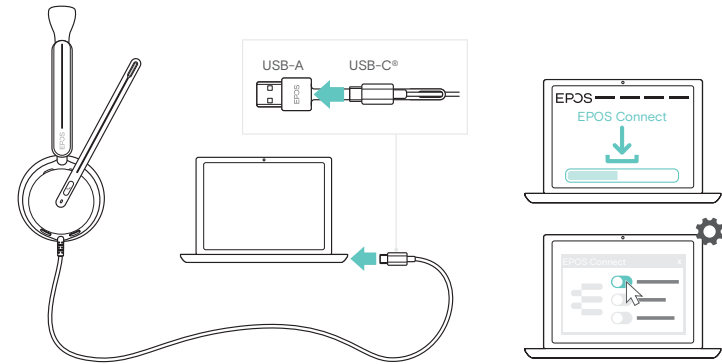
IMPACT 400

USB-C to USB-A Adapter



How to Use the IMPACT 400

Connecting



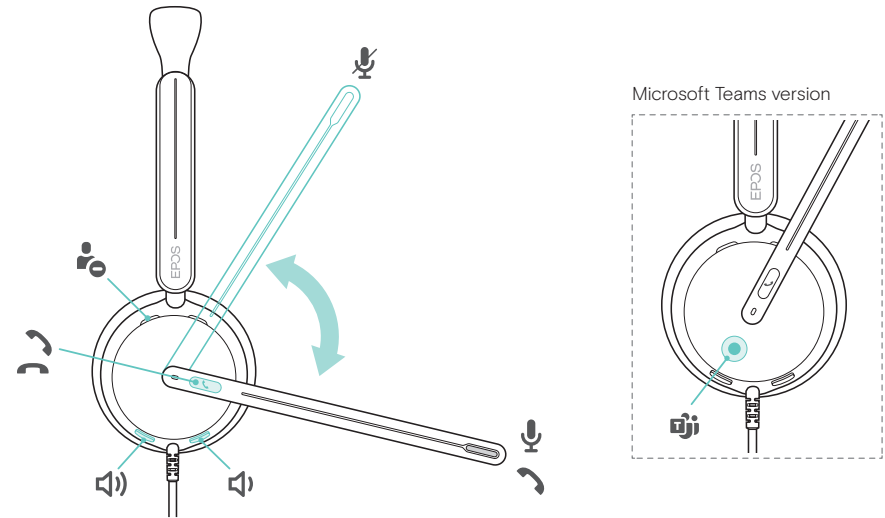
Accept/end a call



Mute/unmute



Adjusting the volume



Using Active Noise Cancellation (ANC)

A / Ambient mode B



Additional benefits & features



Microphone performance in open offices

The microphones are designed for excellent noise suppression in open offices.



Single-sided busylight

Busylight signals when you're on call while completely invisible when not active.



Optimized for UC platforms

Designed to work with leading UC platforms like Microsoft, Zoom, Google Meet etc.



Lift-to-mute feature

Simply lift/lower the boom arm while on a call to mute/unmute your microphone.



Mute LED on microphone

Prominent LED on the microphone lets you know when you're muted at a glance.



Built for portability

Easy to carry thanks to its ultralight design that folds flat when not in use.



USB-C to USB-A adapter

Connect to any USB-A or USB-C devices using the included adapter.



Integrates with EPOS Connect & Manager

Tap into the EPOS ecosystem to get firmware updates, tweak settings, and more.



Direct connection to Android devices

Plug directly into any USB-C-enabled Android device for instant calls.



Microsoft Teams Open Office certified (ANC & T-variants only)

Meets Microsoft's Open Office requirements for noise suppression and voice pick-up.



Dedicated Teams button (ANC & T-variants only)

Teams button on the ear cup lets you easily join meetings with a single click.

Product features

1/2

Connectivity

Laptop, phone, tablet

Connect easily to different devices with the USB-C to USB-A adapter included

Audio

Noise-cancelling microphone

Four-microphone* voice pick-up powered by AI effectively cancels voices around you, so you can take calls with confidence in open offices

Active noise cancellation (ANC)*

Hybrid ANC tuned to suppress surrounding noise to support focus in open offices and working environments with distractions

TalkThrough

Makes brief conversations with people next to the user possible without needing to remove the headset

EPOS ActiveGard™

Protects users against acoustic injury caused by sudden bursts on the line

EPOS EU Noise at Work Limiter®

Enhanced audio protection that reduces the risk and severity of acoustic shock, average 85 dB over a work day

Australia G616 Acoustic Safety

Enhanced audio protection that reduces the risk and severity of acoustic shock, not exceeding 102 dB SPL

Ease of use

Mute LED on boom arm

If the user speaks while muted, the LED on the boom arm will flash to indicate that the microphone is muted

Call control

Call control on the headset lets users manage calls directly, improving efficiency and reducing interruptions

Busy light

A single-sided busy light indicates to colleagues when the user is in a call

Boom arm features

Easily answer and mute calls by moving the boom arm to the down or upright position.
A 270 degrees rotation enables left or right wearing.

Certifications

Microsoft Teams, Microsoft Teams Open Office*, Zoom, Google Meet, Google Voice, Works with Chromebook

Ensures optimal audio quality and seamless integration with your preferred unified communications platform

Durability

Warranty

2 years

* Depending on variant

Product data

2/2

Software

EPOS Connect desktop app

EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences:
eposaudio.com/software-epos-connect

EPOS Connect mobile app

Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese.

EPOS Connect for thin clients

Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux

EPOS Connect for web

A web-based solution to conduct firmware updates and configure headsets for personal audio preferences

EPOS Manager

Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions:
eposaudio.com/software-epos-manager

Products variants

IMPACT 400 MS UC ANC USB-C+A
 Art. no. 1001494

Package contains

Double-sided ANC headset, USB-C to USB-A adapter, carry pouch, Quick guide, Safety guide and Compliance sheet

EAN code

57 14708 01315 0

Up code

8 40064 41294 0

IMPACT 460
 Art. no. 1001251

Double-sided headset, USB-C to USB-A adapter, carry pouch, Quick guide, Safety guide and Compliance sheet

57 14708 01060 9

8 40064 41060 1

IMPACT 460T
 Art. no. 1001253

Double-sided headset, USB-C to USB-A adapter, carry pouch, Quick guide, Safety guide and Compliance sheet

57 14708 01062 3

8 40064 41062 5

IMPACT 430
 Art. no. 1001252

Single-sided headset, USB-C to USB-A adapter, carry pouch, Quick guide, Safety guide and Compliance sheet

57 14708 01061 6

8 40064 41061 8

IMPACT 430T
 Art. no. 1001254

Single-sided headset, USB-C to USB-A adapter, carry pouch, Quick guide, Safety guide and Compliance sheet

57 14708 01063 0

8 40064 41063 2

Accessory

1/1

Variant Name	Variant number	Variant Short Description	EAN code	UPC code
IMPACT 400 ear pads	1001387	Set of two leatherette ear pads	57 14708 01217 7	8 40064 41197 4
Replacement USB-C to USB-A Adapter	1001474	Converts USB-C cables to connect to USB-A ports	57 14708 01295 5	8 40064 41274 2
Headset Pouch 01	1001239	Headset Pouch Grey RPET Felt Material	57 14708 01046 3	8 40064 41046 5